



上海交响乐团
音乐沟通世界

SHANGHAI SYMPHONY ORCHESTRA
MUSIC CONNECTING WORLDS

SSO CLUB

MEMBERSHIP MANUAL

上海交响乐团俱乐部 | 会员手册

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上海交响乐团俱乐部

上海交响乐团俱乐部的前身是艺术赞助人计划，历经多年精雕细琢，拥有了一批忠实的支持者。2011 年以全新面貌正式更名为上海交响乐团俱乐部，为喜爱音乐的志同道合者提供了艺术交流的平台。2014 年上海交响乐团一个多世纪以来的梦想终得实现，“团厅合一”开创了国内剧场与院团结合的崭新模式，鉴于厅团和俱乐部长期稳定的需求和发展，现在原有的上海交响乐团俱乐部基础上全新升级，保留艺术赞助人计划的同时，也希望邀请更多爱乐者加入，旨在为广大爱乐者、热心公益人士提供舒适美妙的音乐欣赏氛围以及更加专业优质的服务。

热爱音乐的您只需购买上海交响乐团任意音乐会门票，就可加入俱乐部成为会员，享受专属权益。不仅是爱乐者，我们也同样期待热心公益事业的爱心人士加入我们的队伍。上海交响乐团俱乐部向您承诺：您所支付的赞助费用将悉数捐赠给“上海交响乐团文化发展基金会”，这些款项将用于重大演出运作、邀请国际知名艺术家及公益教育项目等。您的点滴付出在帮助交响乐事业发展的同时，也能让您的心灵在美妙的旋律中涤荡。

您的支持见证着上海交响乐团的成长。未来，我们期待能与您继续同行。上海交响乐团俱乐部将和您一同享受高雅音乐，品味艺术人生。

SSO CLUB PROGRAM

The Shanghai Symphony Orchestra Club, formerly known as the SSO Patron Program, has been developed and refined over many years with the help of devoted supporters. 2011 saw the redesign of the SSO Patron Program, then renamed the SSO Club, to provide a platform for the exchange of art among like-minded music lovers. In 2014, the century-long dream of the SSO was finally realized—a “unification of hall and orchestra” created a brand new model of the unification of a national theatre and its ensemble. In view of this unification's and the club's long-term stability and development requirements, the current SSO Club will upon its original foundation advance to a brand new model—honoring the SSO Patron Program and at the same time inviting new music-appreciating patrons for the purpose of providing music lovers and public-minded personage a comfortable and outstanding atmosphere for enjoyment of music as well as an even higher level of professional service.

You, as a music lover, need only to purchase any SSH concert admission ticket to join as a member of the Club and enjoy its exclusive rights. Likewise, we welcome not only music lovers, but also look forward to welcoming compassionate people who are enthusiastic about public welfare to join our team. SSO Club's promise to you is that your sponsorship fees will be contributed in its entirety to the SSO Cultural Development Foundation, and that these funds will be used for major performance functions, inviting internationally renowned artists, community education programs, and so on. Your part in sponsorship will help the development of the symphony and we shall let your heart be cleansed in wonderful melodies.

Your support witnessed the growth of SSO. We look forward to continuing our relationship in the future as peers. SSO Club shall work with you to enjoy world-class music, and enjoy life in art.



会员等级

MEMBERSHIP TIERS

上海交响乐团俱乐部会员级别：

金弦卡：
年度赞助金额 **10000** 元及以上



牧笛卡：
购票金额累计 **3000** 元及以上



银鼓卡：
购票金额累计 **10000** 元及以上



风琴卡：
购票即可申请加入俱乐部会员



SSO CLUB MEMBERSHIP TIERS

- **Golden String Membership:** Personal annual donation of 10,000 RMB and above
- **Silver Drum Membership:** Ticket purchase points accumulation of 10,000 RMB and above
- **Bamboo Flute Membership:** Ticket purchase points accumulation of 3,000 RMB and above
- **Harmonium Membership:** Application to club membership with ticket purchase

会员服务条例

MEMBER SERVICE POLICIES

入会/购票方式 / 金弦卡会员

1 以个人名义提供全年赞助 10000 元及以上的赞助人，通过以下两种方式申请成功后，即可成为上海交响乐团金弦卡会员。

- **现场申请** 至售票中心，向工作人员进行申请
- **电话申请**：拨打 4008210522，向工作人员进行申请。

2 上海交响乐团俱乐部郑重承诺：

赞助人所支付的赞助费用将悉数捐赠给“上海交响乐团文化发展基金会”，这些款项将用于重大演出运作、邀请国际知名艺术家及公益教育项目等。

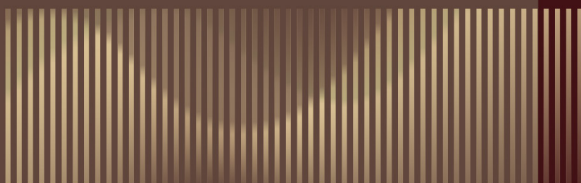


MEMBERSHIP / TICKET PURCHASE / GOLDEN STRING MEMBERSHIP

1 As an individual, supporters providing an annual sponsorship of over 10,000RMB can become a member of the SSO Golden String Membership through the following methods:

- **On-site application:** Apply at the first floor Box Office;
- **Phone Application:** Dial 4008210522 to enroll with a customer service officer.

2 SSO Club solemnly promises that sponsor donations will be contributed in its entirety to the SSO Cultural Development Foundation, and that these funds will be used for major performance functions, inviting internationally renowned artists, community education programs, etc.



会员服务条例

MEMBER SERVICE POLICIES

入会/购票方式 /

银鼓卡、牧笛卡、风琴卡会员

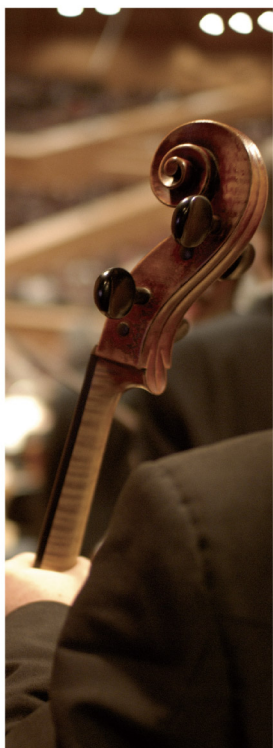
通过以下三种方式，在上海交响乐团购买任意演出票券后，当天可申请加入会员，根据消费金额累积，成为相应等级的上海交响乐团俱乐部会员。

- **门售购票：**至售票中心现场申请；
- **官网购票：**登录 www.shsymphony.com，进入“会员俱乐部”板块，在线申请；
- **服务号购票：**微信搜索“上海交响乐团服务号”，购票后凭票券和订购信息至售票中心现场申请。

MEMBERSHIP/

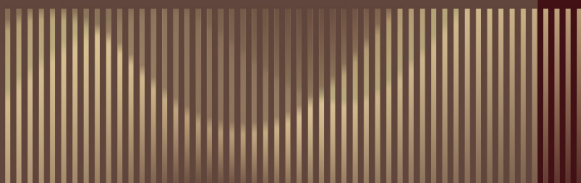
TICKET PURCHASE /

**Silver Drum Membership,
Bamboo Flute Membership,
Harmonium Membership**



Supporters who purchase any tickets of SSO may apply on the same day to become members of the SSO Club corresponding to the level of expense and points accumulated through the following methods:

- **Retail Ticket Purchase:** Apply at the first floor Box Office on-site;
- **Online Ticket Purchase:** Log on to www.shsymphony.com, enter the "SSO Club" section and apply online;
- **Mobile Phone Ticket Purchase:** Search for the official Service Account in WeChat, and apply at the first floor Box Office on-site with the ticket and order information after purchasing the ticket.



会员服务条例

MEMBER SERVICE POLICIES

会员资格生效

- 1 上海交响乐团俱乐部实行实名制管理，每位会员只可拥有一个会员卡号。
- 2 会员在 www.shsymphony.com 首页右上角“登录”，填写相应信息完成注册后，可在线享受会员权益。
- 3 为确保享有全部会员权益，请务必正确填写本人真实信息，以及手机、地址等联系方式。
- 4 会员资格在完成会员申请手续的次日生效。
- 5 如发现会员有倒卖会员权益、演出票等行为，上海交响乐团有权取消其会员资格，购票消费累计和卡内积分清零，已缴纳会员卡工本费不予退还。情节严重者将追究法律责任。



MEMBER SERVICE POLICIES

- 1 SSO Club implements a system using real names, and as such, each member may only have one membership card number.
- 2 Members may enjoy membership benefits online at www.shsymphony.com after filling out the appropriate information to complete registration.
- 3 To ensure the enjoyment of all membership benefits, be sure to correctly fill out personal information, as well as mobile phone number, address, and other contact information.
- 4 Membership takes effect the day following the completion of membership application procedures.
- 5 SSO reserves the right to cancel, without refund, membership status and clear ticket purchase points and member points for members found to be scalping membership rights, tickets, or performing other such behaviors. Serious cases will be held legally accountable.

积分服务

ACCUMULATED POINTS SERVICE

- 1 通过在上海交响乐团官方售票方式购票,均可转换为积分,每消费1元积1分。
- 2 会员首次在上海交响乐团官网 www.shsymphony.com 完成在线注册,并完善个人信息,可获赠奖励积分。
- 3 登录上海交响乐团官网,在“会员俱乐部”-“积分商城”中可使用卡内有效积分兑换相应产品和服务。
- 4 更多赢取积分或兑换积分的活动,请留意上海交响乐团官方网站。



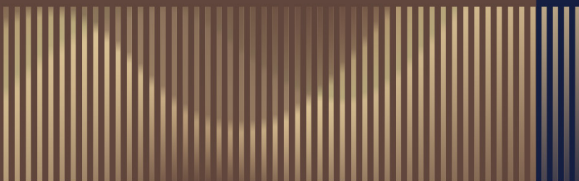
- 1 Within the membership card's period of validity, tickets purchased through official SSO ticket sales methods can be converted into points, with 1 point for every 1 RMB spent.
- 2 Members completing registration on www.shsymphony.com for the first time will receive bonus points.
- 3 Log on to www.shsymphony.com to redeem points for member services.
- 4 For more points accumulation and points redemption activities, please refer to the SSO official website.

会员权益表

MEMBERSHIP BENEFITS

会员权利	风琴卡	牧笛卡	银鼓卡	金弦卡
音乐会票券购买优惠	95 折	92 折	88 折	85 折
在线选座	🎵	🎵	🎵	🎵
指定热门演出票优先预购	-	-	🎵	🎵
音乐会或相关艺术活动通知	🎵	🎵	🎵	🎵
获赠乐团精装乐季册	-	-	🎵	🎵
获赠俱乐部限量版礼品	-	-	🎵	🎵
获赠生日惊喜	-	-	🎵	🎵
可提前预约获赠艺术家签名节目单或受邀与艺术家合影留念	-	-	-	🎵
受邀出席年度特别活动	-	-	-	🎵
* 特约商户优惠	🎵	🎵	🎵	🎵
积分换礼	🎵	🎵	🎵	🎵
网上注册奖励积分	1000 积分	1000 积分	1000 积分	2000 积分
会员资格次年有效奖励积分	500 积分	1000 积分	1500 积分	2000 积分
艺术家讲座积分兑换	🎵	🎵	🎵	🎵
公开排练观摩积分兑换	-	🎵	🎵	🎵
观演当天节目册积分兑换	-	🎵	🎵	🎵
观演当天停车券积分兑换	-	-	🎵	🎵
全年停车优享服务	-	-	-	🎵

- 以上会员权益条例从 2021 年 10 月 1 日起执行。
- 具体内容细则由上海交响乐团最终解释为准。
- 详情可咨询上海交响乐团售票中心服务电话：4008 210 522
- 音乐会票券购买优惠不与其它优惠活动同时享受；低价票、学生票、军官票等可参加会员积分，但不再享受会员折扣。



会员权益表

MEMBERSHIP BENEFITS

Membership Benefits	Harmonium	Bamboo Flute	Silver Drum	Golden String
Ticket discount	5%	8%	12%	15%
Online seat selection	🎵	🎵	🎵	🎵
Priority pre-order for tickets to designated popular concerts	-	-	🎵	🎵
Notification of our concerts and other events	🎵	🎵	🎵	🎵
Free season booklet	-	-	🎵	🎵
SSO Club limited edition gift	-	-	🎵	🎵
Birthday gift	-	-	🎵	🎵
Pre-reserve or receive auto-graphed program or be invited for souvenir photos with artists	-	-	-	🎵
Invitation to our annual special event	-	-	-	🎵
*merchant discounts	🎵	🎵	🎵	🎵
Redeem points for gifts	🎵	🎵	🎵	🎵
Website registration reward points	1000 积分	1000 积分	1000 积分	2000 积分
Membership Renewal reward points	500 积分	1000 积分	1500 积分	2000 积分
Redeem points for artist lectures	🎵	🎵	🎵	🎵
Redeem points for open rehearsals	-	🎵	🎵	🎵
Redeem points for program books	-	🎵	🎵	🎵
Redeem points for performance day parking coupons	-	-	🎵	🎵
Free parking for one year	-	-	-	🎵

- The above member benefit policies come into effect starting October 1st 2021.
- SSO reserves the final right to interpret policies and specific content.
- For details, please contact SSO Box Office, tel:4008 210 522
- Ticket purchase discounts cannot be combined with other discounts. Discounted tickets, lowest or special price tickets, student tickets, military tickets, etc. can enjoy point accumulation but do not receive member discounts.

会员权益表

MEMBERSHIP BENEFITS

* 上海交响乐团会员凭会员卡至特约商户消费可享优惠：



Coffee Cube 咖啡厅
Coffee Cube Café



消费 95 折
5% discount on consumption



复兴中路 1380 号
No.1380, Middle Fuxing Road



18049929904



幸福集荟 书店
NTMY Book Store Book Store



购书 95 折
5% discount on books



复兴中路 1331 号一楼
1st floor, No.1331, Middle Fuxing Road



54216001



黑石 M+ 酒店 酒店
Blackstone M+ Hotel Hotel



客房门市价 85 折 (订房微信号: lifeinspirer)
15% discount on room rates(Booking Wechat: lifeinspirer)



复兴中路 1331 号
No.1331, Middle Fuxing Road



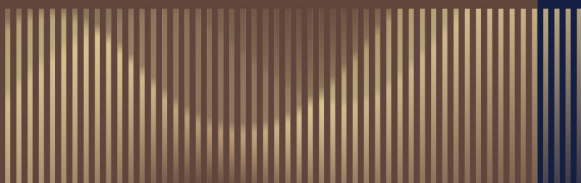
64681331

- 请在买单前告知会员资格。

优惠不与商户活动如套餐、团购、会员折扣等同时享受，以商户最终公布为准。

Please inform your membership before paying the bill.

Member discounts cannot be combined with other discounts. Merchants retain the final right to decisions.



会员权益表

MEMBERSHIP BENEFITS

* 上海交响乐团会员凭会员卡至特约商户消费可享优惠：



荣城酒家 粤菜餐厅

Glory City Restaurant Cantonese Cuisine Restaurant



免收 10% 服务费

Free service charge for consumption



复兴中路 1315 号

No.1315, Middle Fuxing Road



66787777



滢一日本料理 日式餐厅

Ying Yi Japanese Cuisine Japanese Cuisine Restaurant



消费 85 折 (14:00 之后, 饮料、酒水除外)

15% discount on consumption after 2:00 pm
(except alcoholic drinks and beverage)



复兴中路 1315 号 -2

No.1315-2, Middle Fuxing Road



33633777



维园悦谱 粤菜餐厅

Dim Sum Garden Cantonese Cuisine Restaurant



消费 88 折 (酒水、海鲜除外)

12% discount on consumption(except alcoholic drinks and seafood)



宝庆路 10 号

No.10, Baoqing Road



34241279

- 请在买单前告知会员资格。

优惠不与商户活动如套餐、团购、会员折扣等同时享受，以商户最终公布为准。

Please inform your membership before paying the bill.

Member discounts cannot be combined with other discounts. Merchants retain the final right to decisions.

会员权益表

MEMBERSHIP BENEFITS

* 上海交响乐团会员凭会员卡至特约商户消费可享优惠：



WULU 西式餐厅
WULU Western Cuisine Restaurant



消费 85 折（酒水除外）
15% discount on consumption(except alcoholic drinks)



汾阳路 77 号
No.77, Fenyang Road



16637649085



和味製菓



和味製菓 甜品店
WA MI SEI KA Wagashi Shop



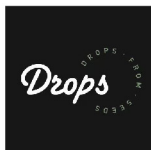
礼盒 95 折
5% discount (limited to wagashi gift box)



复兴中路 1331 号 1 号楼 102
102, Building 1, No. 1331 Middle Fuxing Road



64433736



Drops 咖啡 咖啡厅
Drops Coffee Café



消费 88 折
12% discount on consumption



复兴中路 1331 号一楼
1st floor, No.1331, Middle Fuxing Road



13336024427

● 请在买单前告知会员资格。
优惠不与商户活动如套餐、团购、会员折扣等同时享受，以商户最终公布为准。
Please inform your membership before paying the bill.
Member discounts cannot be combined with other discounts. Merchants retain the final right to decisions.

会员权益表

MEMBERSHIP BENEFITS

* 上海交响乐团会员凭会员卡至特约商户消费可享优惠：



PHO REAL 越南菜
PHO REAL Vietnamese Cuisine Restaurant



消费 59 元以上 95 折（14:00 之后，饮料、酒水除外）
5% discount on consumption above 59 RMB after 2:00pm
(except alcoholic drinks and beverage)



复兴中路 1465 号
No.1465, Middle Fuxing Road



64372222



小径花店 花店
Xiao Jing Flower Shop



鲜花消费 200 元以上或永生花系列享 9 折优惠
10% discount on flowers above 200 RMB (inclusive) and Eternal Flowers



复兴中路 1458-2
No. 1458-2, Middle Fuxing Road



13801655180

● 请在买单前告知会员资格。
优惠不与商户活动如套餐、团购、会员折扣等同时享受，以商户最终公布为准。
Please inform your membership before paying the bill.
Member discounts cannot be combined with other discounts. Merchants retain the final right to decisions.

会员资格

MEMBERSHIP STATUS AND ELIGIBILITY

金弦卡会员

自办卡之日起，1 年有效期内，享有金弦卡会员专享权益，购票可累计消费和会员积分；有效期到期前续费赞助，则次年保留金弦卡会员资格、购票消费累计和会员积分；如不再提供赞助续费，将在有效期满后取消会员资格，购票消费累计和会员积分自动清零。



Golden String Card Member

From the date of card issuance, Golden String members can enjoy exclusive benefits for the 1-year period of validity and accumulate ticket purchase points and member points. Continued sponsorship before the expiry date preserves the member status and retains all ticket purchase points and member points the following year. If sponsorship is discontinued, then after expiration, membership, ticket purchase and member points will be cancelled.

会员资格

MEMBERSHIP STATUS AND ELIGIBILITY

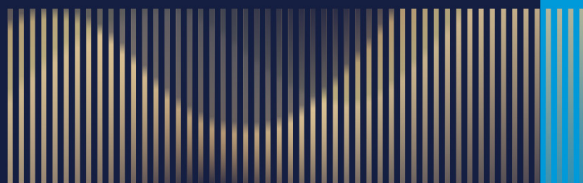
银鼓卡会员



自升级之日起，1 年有效期内，购票金额累计满 2000 元，则次年保留银鼓卡会员资格；如不满 2000 元，将在有效期满后保留会员购买折扣，但购票消费累计和会员积分自动清零；或您可使用 1000 积分进行续会，将延长保留 1 年的购票消费累计和会员积分。

Silver Drum Card Member

Within 1 year from the date of upgrade, ticket purchase points of 2,000 RMB will preserve Silver Drum Member status. If points are under 2,000 RMB for the year, then membership discounts will be retained after the valid period, but ticket purchase points and member points will be reset. Or you can use 1000 points to extend the member status, ticket purchase points and member points for the following year.

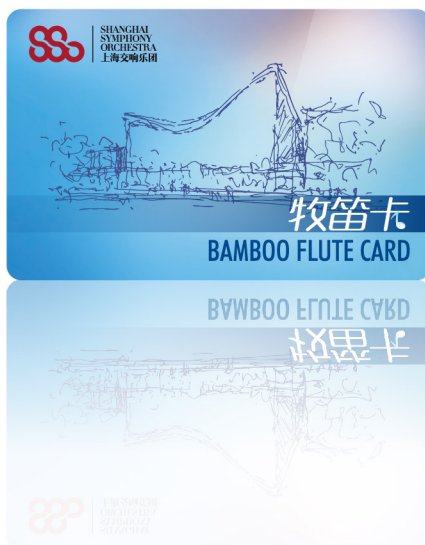


会员资格

MEMBERSHIP STATUS AND ELIGIBILITY

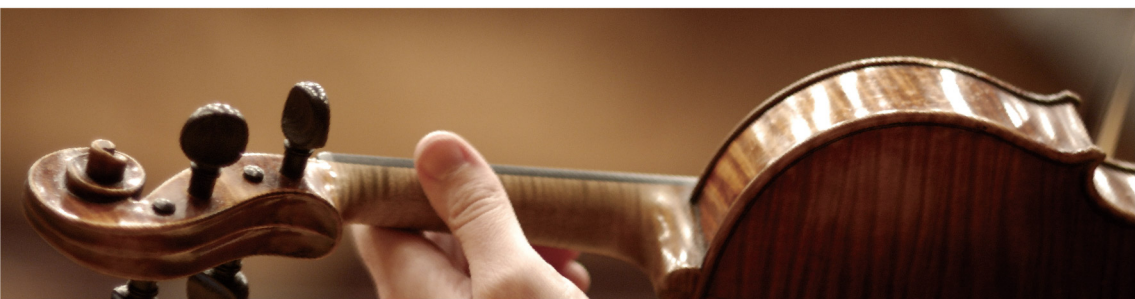
牧笛卡会员

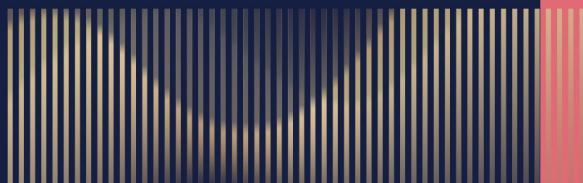
- 1 自升级之日起，1 年有效期内，购票金额累计满 1000 元，则次年保留牧笛卡会员资格；如不满 1000 元，将在有效期满后保留会员购买折扣，但会员积分自动清零，购票金额从 3000 元重新累计；或您可使用 1000 积分进行续会，将延长保留 1 年购票消费累计和会员积分。
- 2 自办卡之日起，购票金额累计满 10000 元，可升级为银鼓卡会员。



Bamboo Flute Card Member

- 1 Within 1 year from the date of upgrade, ticket purchase points of 1,000 RMB will preserve Bamboo Flute Member status for the following year. If points are under 1,000 RMB for the year, then membership discounts will be retained after the valid period, but member points will be reset; ticket purchase points will be reset to 3,000 RMB. Or you can use 1000 points to extend the member status, ticket purchase points and member points for the following year.
- 2 From the date of application, if ticket purchase points total 10,000 RMB, membership can be upgraded to Silver Drum Member.





会员资格

MEMBERSHIP STATUS AND ELIGIBILITY

风琴卡会员



- 1 自办卡之日起，1 年有效期内有任何购票消费，则次年保留风琴卡会员资格、购票消费累计和会员积分；如无任何消费，将在有效期满后保留会员购买折扣，但购票消费累计和会员积分自动清零，购票金额从 0 元重新累计；或您可使用 1000 积分进行续会，将延长保留 1 年的购票消费累计和会员积分。
- 2 自办卡之日起，购票金额累计满 3000 元，可升级为牧笛卡会员。

Harmonium Card Member

- 1 Within 1 year from the date of application, any ticket purchase will preserve Harmonium Card Member status and retain ticket purchase points and member points for the following year. If no purchase is made, then membership discounts will be retained after the valid period, but ticket purchase points and member points will be reset to 0. Or you can use 1000 points to extend the member status, ticket purchase points and member points for the following year.
- 2 From the date of application, if ticket purchase points total 3,000 RMB, membership can be upgraded to Bamboo Flute Member.

会员服务

MEMBER SERVICES

- ☎ 热线电话：4008 210 522
- 🕒 客服服务时间：9:00-20:00
- 🌐 官方网站：www.shsymphony.com
- 🐞 新浪微博：@上海交响乐团
- 👤 腾讯直播：上海交响乐团
- 📷 Instagram：@shanghaisymphonyorchestra
- 📘 Facebook：@Shanghai Symphony Orchestra
- 🐦 推特：@ShanghaiSO
- 📍 地址：上海市复兴中路 1380 号（200031）



- ☎ Hotline: 4008 210 522
- 🕒 Service Hour: 9:00-20:00
- 🌐 Official Website: www.shsymphony.com
- 🐞 SinaWeibo: @上海交响乐团
- 👤 Tencent Live-streaming: 上海交响乐团
- 📷 Instagram: @shanghaisymphonyorchestra
- 📘 Facebook: @Shanghai Symphony Orchestra
- 🐦 Twitter: @ShanghaiSO
- 📍 Address: (200031), No.1380 Middle Fuxing RD

会员服务

MEMBER SERVICES



- 上海交响乐团微信服务号：演出购票
- SSO Official WeChat Service Account: Ticket Purchasing



- 上海交响乐团微信订阅号：乐团资讯
- SSO Official WeChat Subscription Account: Orchestra Information



- “上海交响一碗馄饨”小程序：文创 & 视听
- SSO Online Mini Program: Products & Audiovisual resource



- 馄饨皮私房菜：现场照片
- SSO close shot : Live photos



- 哔哩哔哩
- Bilibili



- 抖音
- Tik Tok



- 外籍会员俱乐部
- SSO' s friends

问与答 Q&A

Questions and Answers

Q UESTIONS

A NSWERS

1 会员购票可在哪些渠道享受折扣权益?

捷豹上海交响音乐厅售票中心、上海交响乐团官网购票及上海交响乐团服务号购票。

2 上海交响乐团俱乐部会员卡是否需要收取年费、制卡费?

不需要年费或制卡费。自 2021 年 10 月起，采用虚拟会员卡，您可在上海交响乐团官网、服务号查看会员卡号。

3 我原先的实体卡还有用吗?

全面采用虚拟卡后，原有实体卡不再使用。

4 消费金额达到升级条件后，系统会自动变更会员等级吗?

系统将在次日为您自动升级，同时变更卡号，您可在次日享受新的会员权益。变更后，会员卡号与原先的实体卡不一致，以服务号和官网为准。

5 我如何才能在合作商户处享受消费折扣的权益呢?

请在买单前说明会员身份，并且出示服务号或官网的会员卡号。

问与答 Q&A

Questions and Answers

Q UESTIONS

A NSWERS

6 我在其它代理点购买上海交响乐团演出票，能不能申请加入会员？

不可以。只有在捷豹上海交响音乐厅售票中心、官网、服务号上购买演出票的才能申请加入上海交响乐团俱乐部会员。

7 会员如何更改个人资料（联系方式），查询购票历史，积分情况？

会员在上海交响乐团官网的“用户中心”可以查询个人资料、购票历史和积分情况，并可修改部分个人资料。具体操作也可致电服务中心 4008210522 咨询。

8 我经常购买上海交响乐团的低价票，该类购票是否可享受会员购票折扣？

因为低价票本身已属于优惠票价出售，所以会员无法再额外享受会员购票折扣，但可累计积分，并按实收金额累计在会员的消费记录中。

9 我的会员资格能借给人使用，或者委托他人使用吗？

不能。为了保障会员的权益，仅限本人使用。

10 我曾经是上海交响乐团俱乐部的会员，但是会员卡已经被注销，如果再次购票后，是否可以恢复会员资格？

不能恢复。根据会员手册的相关规定，会员卡一经失效后就不能恢复使用。如果您希望再次成为上海交响乐团俱乐部会员，需按照新会员的首次申请流程重新办理。

问与答 Q&A

Questions and Answers

Q UESTIONS

A NSWERS

1 What channels are available for member discount on tickets?

Purchase tickets at Jaguar Shanghai Symphony Hall Box Office, on Shanghai Symphony Orchestra website and on Shanghai Symphony Orchestra Official WeChat Service Account.

2 Does SSO Club charge an annual fee?

No. From October 2021, virtual membership card will be used. You can check the membership card number on Shanghai Symphony Orchestra website and Shanghai Symphony Orchestra Official WeChat Service Account.

3 Is my physical card still valid?

With the full adoption of the virtual card, the physical card is no longer used.

4 Will system automatically upgrade membership level once my ticket purchase points meet the standard?

The system will automatically upgrade on the following day and change your card number at the same time, you can enjoy the new membership benefits on the following day. After the change, the membership card number will be different from the original physical card, please refer to SSO Official WeChat Service Account and Official Website for more information.

5 How can I enjoy the benefits at participating merchants?

Please state your membership status and show your membership card number from SSO Official WeChat Service Account or Official Website before paying for your order.

问与答 Q&A

Questions and Answers

Q UESTIONS

A NSWERS

6 I purchased my tickets for an SSO concert from another agency. Can I apply for membership?

No, only tickets purchased from Jaguar Shanghai Symphony Hall Box Office and official website can be used to apply for membership.

7 How do I change my personal information (contact information), check ticket history, or check my points?

Members can check personal information, ticketing history and points in the "USER CENTER" on the official website of Shanghai Symphony Orchestra, and can update some personal information. You can also call hotline on 4008210522 for more details.

8 I often buy low-priced SSO tickets, can I still have member discounts ?

The low-priced SSO tickets are already discounted, members will not be applicable to a further ticket discount. However, ticket purchase points will be given.

9 Can I lend my membership to others or authorize others for use?

In order to protect member' s rights and interests, membership may only be used by the original member.

10 I used to be a member of the SSO Club, but my membership expired. If I purchase tickets again, can I recover my membership?

Sorry, membership cannot be recovered. As per the membership policies and member handbook, expired membership cards are cancelled. If you would like to become an SSO Club member once again, please apply once again following procedures as would a new member.

人文生活方式的体验中心



不同于大多数剧场和音乐厅仅在演出时开放，捷豹上海交响音乐厅常年敞开大门，让各年龄层次的观众都能够亲近这个音乐中心。在这里，听一场音乐会，看一部音乐电影，读一本音乐书籍，甚至是一场音乐主题的游戏，感受的是音乐的互动，理解的是音乐的内涵，实现的是音乐的沟通，让音乐成为每个人生活中的一部分。极致视听魅力的呈现舞台以中国最好的演奏厅和录音室为目标，音乐厅由世界级建筑声学大师丰田泰久和后现代主义建筑大师矶崎新领衔设计，是一座完全服从建筑声学理念设计的时代佳作。这座世界级音乐厅的神奇魅力，在于其能够带给观众在视听感官上最无与伦比的亲密体验。通过专业的声学规划和剧场设计，两个演出厅均能从各个方位呈现给每个人最佳的视听享受——艺术家们的舞台表现与厅的绝妙音效融为一体，听众也能在精巧的环绕剧场中获得“沉浸式”体验。

多元艺术融合的文化地标

是音乐，但不仅仅是音乐——上海交响乐团音乐的范畴之外还融合了更多的精致艺术，撷取中西文明的精萃呈现给城市中的每个人，让人们在音乐的氛围中更好地感受文化魅力，为城市带来更多的文化气息，成为了上海城中以音乐为特色的重要文化地标，与毗邻的上海音乐学院一起，形成了堪比纽约林肯中心的“中国新兴音乐中心”。

音乐教育普及的核心基地

本着培养顶级乐队演奏人才、提高国人音乐素养的使命，上海交响乐团将在厅内实践一系列音乐教育和普及的理念——乐团与纽约爱乐、上海音乐学院合办“上海乐队学院”将以此为教学驻地，让学员能够与世界各地顶级乐队同期排练、演出中获得更多的实践经验，为亚洲乃至世界范围的乐团输送顶级音乐人才；同时，音乐厅还设有交响乐展览和音乐视听体验，并提供更多开放式的音乐普及讲座，创立志愿者服务的音乐平台，让更多人在这里理解音乐并爱上音乐。

Jaguar Shanghai Symphony Hall

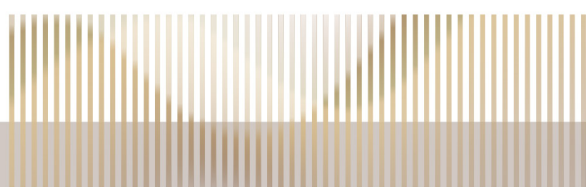
concert hall is an honor and a dream of all worldclass orchestras. The opening of the Hall in September 2014 represents an important step in the orchestra's path to becoming a globally recognized symphony orchestra. The Hall was designed with strict adherence to acoustic science guidelines and draws inspiration from some of the world's top concert halls, which enables it ranked as one of China's, and even the world's best concert halls, bringing Asia's oldest orchestra new vitality.

The Shanghai Symphony Orchestra cultivates communication between Eastern and Western culture through the universal language of music and in doing so resonates within the depths of every individual. The Jaguar Shanghai Symphony Hall engages more people and transforms music into an entirely new experience with rich content and styling.

As the home of the Shanghai Symphony Orchestra and the Shanghai Orchestra Academy, the Hall contains two separate performance spaces: the Concert Hall which seats 1200 and the Chamber Hall which seats 400. The Hall serves as a place of performance, rehearsal, recording, education, international competition, exhibition and artistic events. This Orchestra-venue integration model greatly facilitates the cooperation between the Orchestra and top international musicians as well as global arts institutions, effectively enhancing the Orchestra's position and influence on the world stage. With the establishment of the Hall, the Orchestra has become a symbol of the rising cultural force and influence of both China and Asia.

A Center for Culture Living

The Hall will be open to the public year around, rather than only during performances. Enjoying a concert, a movie, a book or even an interactive game here allows people to form a deeper connection with music and experience the true meaning of life. A Stage for Melodic Intimacy. Determined to become the best concert hall and recording studio in China, the Hall was designed by world-class



architectural acoustics master Yasuhisa Toyota and postmodern architect Arata Isozaki, which in its design charms audiences by bringing

them the most intimate melodic experience. Through professional acoustic planning and theater design, both the Concert Hall and Chamber Hall offer an optimal audio and visual experience from any direction. The artists' performance and the acoustics of the surround theatre blend together into one presentation, immersing the audience in exquisite music manifestation.



A Landmark for Diverse Art

This is not only a place for music: the Hall will bring together a range of fine arts. The Hall will present the essence of Chinese and Western culture to everyone in the city, bringing about cultural charm in a musical atmosphere. As an important cultural landmark in the city, the Hall, along with the neighboring Shanghai Conservatory of Music, will become an "Emerging Chinese Music Center" comparable to New York's Lincoln Center.

A Platform for Music Education

With the mission of cultivating top symphonic talent and improving the music accomplishments of Chinese people, the Shanghai Symphony Orchestra will hold a series of music education and popularization programs in the newly established hall. The Shanghai Orchestra Academy in collaboration with the New York Philharmonic Orchestra and the Shanghai Conservatory of Music will be established here to both provide students collaborative experience with other global orchestras and foster musical talent across Asia and the world.

Meanwhile, the Hall will feature a museum and a music experience center that provide open music education and seminars, encouraging the whole city to understand and appreciate the allure of music.

精彩会员活动

ACTIVITIES

大师不在台上

Maestro Inspires

大师不在台上的活动旨在展现荣登上海交响乐团音乐厅舞台的中外艺术家们，生活中不一样的面孔，举办四年来已邀请包括朗朗、祖宾·梅塔、王健、谭盾等大师与会员们面对面交流心声、体验生活。活动中，会员聆听宁峰讲述音乐人生、看王健掌勺私房菜、跟随王之炅打太极、品尝贾然调制的热红酒、还特邀到上交乐队首席李沛、柳鸣等艺术家，感受这些音乐巨匠在音乐之外的人生。



精彩会员活动

ACTIVITIES

有准备的聆听

Pre-concert Talk & Know Your Concert

「有准备的聆听」艺术教育品牌自 2015 年成立，由著名音乐家、资深乐评人等联袂奉上音乐会导赏和解析，至今共举行近百场活动。

作为「有准备的聆听」的一部分，“音乐会前导赏 Pre-concert Talk”在音乐会开场前 60 分钟举行，由乐界资深乐评人或演奏家讲解当晚音乐会的赏析要点。现已同步推出线上版，搜索“上海交响一碗馄饨”小程序，足不出户也可聆听。“音乐会全解读 Know Your Concert”在内容和形式上更显丰富多样，特邀名家学者、音乐家现场演绎，为观众解析经典作品的高度艺术成就，为大家的正式聆听做好思想和知识的储备。



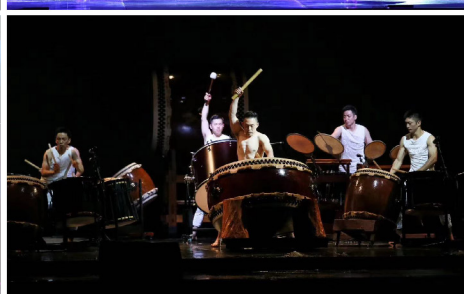
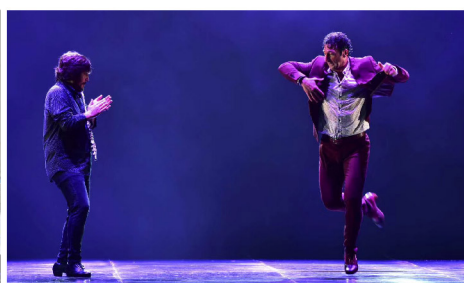
精彩会员活动

ACTIVITIES

上海夏季音乐节草坪音乐会

MISA

MISA 每年 7 月都会以闹市中的广场和绿地为会场，给观众带来长达半个月的露天音乐聚会。在这里，古典音乐与电影动画、民乐、乡村、爵士甚至流行乐等各个文化元素亲密无间，多媒体表现辅以添彩，音乐的魅力被充分地释放，观众在分享音乐乐趣的同时，与身边的人增进沟通，汲取音乐正能量。



精彩会员活动

ACTIVITIES

天团公开排练

Open Rehearsal

当你看着指挥乐手们台上的精彩纷呈的时候，可曾想过他们背后的故事？

当你感叹乐手们的娴熟技艺的时候，可曾想过他们排练的艰辛？

当你为整个作品演奏一气呵成的时候，可曾为指挥和乐手们配合得天衣无缝而惊为天人？

这一切都是整个乐团在台下反复努力练习排演的结果。这个过程，这些努力，从来都不被大家所知晓。

因此我们特别开放部分音乐会前的公开排练，用不同的角度，记录下乐团的排练，以最近距离感受着交响乐的斑斓音响，看看乐手们面前的乐谱，听听指挥对细节处理的要求。一下子感觉到，原来交响乐是这样的“练”成的。

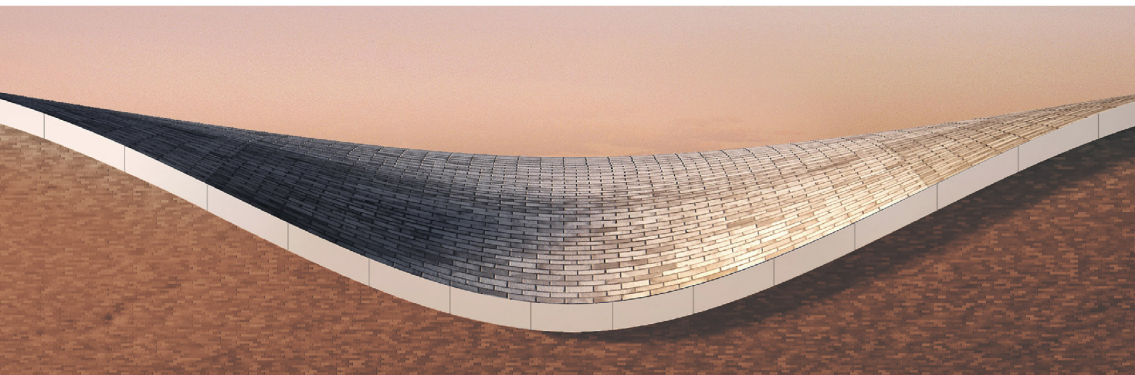


上海交响乐团

作为亚洲地区历史最悠久的交响乐团，上海交响乐团前身为 1879 年成立的上海公共乐队，1922 年改称上海工部局乐队。1956 年正式定名为上海交响乐团。这支乐团不仅是最早广泛介绍西方音乐、最早演奏中国管弦乐作品、最早培养中国音乐人才、最早培养中国交响乐听众的乐团，更在而后跨越三个世纪的跌宕起伏中，始终秉持着国际视野和海纳百川的城市精神，逐步成长为一个汇聚全球顶尖演奏家、最能代表中国音乐诠释能力的世界级乐团。

上海交响乐团引领了交响乐在中国发展的每个重要历史阶段。跨入二十一世纪，乐团以其专业化和国际化的运营理念，成为中国首个与国际接轨组建理事会的乐团，也是中国首个跨入职业化运营轨道、运作高质量年度音乐季且成功实行预售票制度的乐团。从音乐季到上海新年音乐会、上海新春音乐会，从上海夏季音乐节到上交室内乐，由乐团创办的一系列音乐演出品牌不仅建立了跨洲际的文化交流，更助推了跨音乐领域的文化繁荣，实现了人与人、团与团乃至国与国间的音乐沟通。

上海交响乐团始终引领着每个时期最出色的音乐家与乐团在国际和国内舞台上合作，成为中国大陆与世界级指挥家、独奏家、歌唱家合作最早、合作场次最多的交响乐团。二十世纪七十年代以来，乐团先后前往几十个国家和地区作访问演出，成为首个登上卡内基音乐厅、柏林爱乐大厅以及唯一受邀在纽约中央公园夏季音乐会上演出的中国交响乐团。2015 年 8 月乐团参加了在联合国大厅举行的纪念反法西斯战争胜利 70 周年音乐会。2017 年夏季，乐团开始新一轮欧巡之旅，亮相于蒂罗尔、汉堡等地舞台，更成为首支获邀登台琉森音乐节的中国乐团。2018 年 6 月，乐团在音乐总监余隆的带领下加入柏林德意志留声机公司（DG）大家庭，双方开启为期三年的合作，乐团亦成为国内首个由 DG 全球发行唱片的交响乐团。第一张唱片于 2019 年 6 月 28 日正式发行。2019 年 8 月，作为上海交响乐团 140 周年庆典的一部分，乐团的世界巡演履及华盛顿、芝加哥、爱丁堡、琉森、格拉芬内格、阿姆斯特丹、伦敦等五个国家的七个城市，除了首度登陆英国 BBC 逍遥音乐节，还第一次亮相于美国拉维尼亚音乐节、爱丁堡国际艺术节等多个国际一流音乐节，并继 2017 年后再度受邀登台琉森音乐节及奥地利格拉芬内格音乐节。



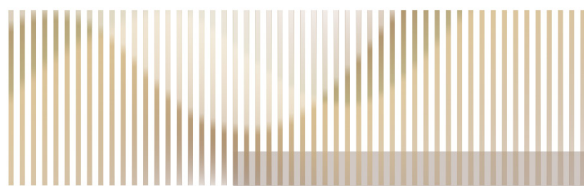
上海交响乐团



打造中国当代交响乐的宏伟蓝图也是上海交响乐团矢志不渝的目标之一。从中国第一部交响乐作品黄自《怀旧》还有全球演出最多的中国作品何占豪、陈钢《梁祝》，到国际上屡获殊荣的朱践耳十部交响曲，以及当今乐坛最活跃的华人作曲家谭盾《地图》等作品都由上海交响乐团推向世界，是迄今为止首演当代中国作品最多的交响乐团，可谓是中国交响乐最权威的诠释者；其中与谭盾合作的电影音乐《卧虎藏龙》一举拿下奥斯卡和格莱美两项大奖。不仅如此，乐团还开创了中国乐团与国外著名乐团联手委约国际作曲家作品的先河——首次与纽约爱乐向作曲家约翰·科里亚联合委约《甜美的早晨》；与中国爱乐、广州交响乐团联合委约赵麟《度》并全球首演；委约陈其钢创作《京剧瞬间》、小提琴协奏曲《悲喜同源》等；委约叶小纲创作《敦煌》等，推动当代作曲家创作具时代气息、凸显中国元素的世界级新作。

普及高雅艺术是上海交响乐团义不容辞的义务，也是乐团融入上海城市文脉的有力途径。2014年9月，上海交响乐团音乐厅正式投入使用，标志着上海交响乐团承载百年的梦想变为现实，开启团厅合一的全新运营模式。乐团与纽约爱乐、上海音乐学院合作创办的上海乐队学院（SOA）以上海交响乐团为实践中心，全面培养职业乐队演奏人才；寓教于乐的“音乐地图课堂”拉近观众和乐团的距离；上海艾萨克·斯特恩国际小提琴比赛在2018年夏季成功举办了第二届赛事，成为中国文化走出去的又一扇窗。

上海交响乐团践行着“**音乐沟通世界**”的使命，在上海城市精神、中国文化特质、世界国际潮流的引领下，成为东西方文化交流和亚洲音乐教育的推动者与培养者，延续着三个世纪光荣梦想。



SHANGHAI SYMPHONY ORCHESTRA MUSIC CONNECTING WORLDS

Shanghai Symphony Orchestra is one of the earliest and best-known orchestral ensemble of its kind in Asia, through which Chinese symphonic music has developed. Originally known as the Shanghai Public Band, it was renamed the Shanghai Municipal Orchestra in 1922. Notably under the baton of the Italian conductor Mario Paci, the orchestra promoted Western music and trained Chinese young talents very early on in China, and was the first to introduce the first Chinese orchestral music to the audiences, hence known as the "the best in the Far East".

With a long history of 142 years, Shanghai Symphony Orchestra may be referred to as the history of China's symphonic music development. Spanning three different centuries, the Shanghai Symphony has now embraced a new era; it has held over ten thousand concerts – giving premiere performances of several thousand musical works and has played a major role in collaborations between world-class musicians on both the international and domestic stages, gained a reputation as the most authoritative explainer of Chinese symphonic compositions while promoting them with every possible endeavor. It was the very first orchestra in China to institute a Governing Council and to manage a high quality concert season with a ticket pre-sale system. The orchestra created a series of musical products, including: the Concert Season, the Shanghai New Year's Concert, the Spring Festival Concert, the Music in the Summer Air. These performances have not only fostered cultural exchange but have also built a bridge between people, orchestras and nations.

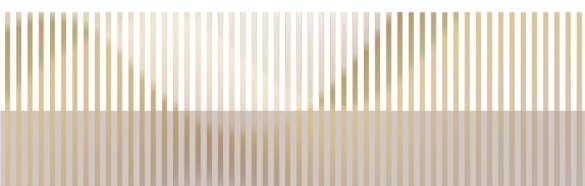
The Orchestra also pioneered co-commissioning with world leading orchestras from well-known composers: "One Sweet Morning" was co-commissioned by the Orchestra and New York Philharmonic from composer John Corigliano; Duo was co-commissioned by Shanghai Symphony Orchestra, Chinese Philharmonic Orchestra and Guangzhou Symphony Orchestra from Zhao Lin; also the commission works such as Symphonic Overture Instants d'un Opera de Pekin composed by Qigang Chen and Symphonic Suite Dunhuang composed by Xiaogang Ye. It has premiered the greatest number of contemporary Chinese works: In Memoriam by Huang Tzu, ten symphonies by Zhu Jian'er, and The Map by Tan Dun. The original soundtrack to Crouching Tiger, Hidden Dragon performed by the Orchestra even won the Oscar and a Grammy Award - a first in Chinese musical history.

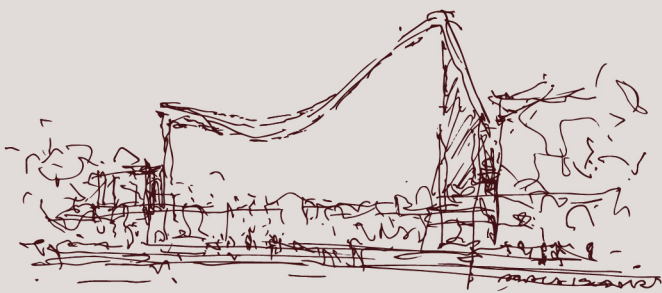
SHANGHAI SYMPHONY ORCHESTRA MUSIC CONNECTING WORLDS

Since the 1970s, it has toured extensively abroad: In 1990, the orchestra made its debut at Carnegie Hall in New York; in 2003 it performed in 11 cities in the US; while in 2004, it toured Europe to celebrate the Sino-French Cultural Year. Its 125th Anniversary Celebration Concert given at the Berliner Philharmonie (the first Chinese symphony orchestra to play in this hall), was hailed as a great success. In 2009, under the direction of Maestro Long Yu, now the Music Director, the Orchestra embarked on a 12-concert North American tour. In July 2010, Long Yu led the orchestra in a joint concert with the New York Philharmonic in the Central Park, New York, promoting the 2010 Shanghai Expo. Between 2012 and 2015, Long Yu conducted the orchestra in several concerts in Germany, Netherlands, United States, Brazil which included the concert of the Commemoration of the 70th Anniversary of the Victory of The World Anti-Fascist War in United Nations Hall. The orchestra made the debut in Luzern and gave other concerts in Tirol, Grafenegg and Hamburg during the European tour in summer of 2017. Shanghai Symphony Orchestra and Maestro Long Yu has signed an exclusive record contract with Deutsche Grammophon in June 2018 and its first album Gateways released in June 28, 2019. The SSO celebrated its 140th anniversary with a three-week world tour in summer of 2019, during which the Orchestra made its debuts at the BBC Proms, Edinburgh International Festival, Wolftrap Festival and Ravinia Festival in addition to return visits to Lucerne Festival, Grafenegg Festival and Amsterdam's Concertgebouw.

Promoting the popularity of high art is SSO's obligation and also a powerful method of Urban Cultural Contextualism. With Shanghai Symphony Hall officially put into use in September 2014, the Orchestra carries centuries of dreams into reality, and starts the new orchestra-venue integration model. The SOA – a joint-initiative between the Shanghai Symphony Orchestra, New York Philharmonic and the Shanghai Conservatory of Music held the orientation for their students. The SSO chamber concert which started in 1984 and held regularly since 1991 will be passed on into the new Chamber Hall.

The Shanghai Symphony Orchestra will continue to always practice its mission - "Music Connecting Worlds". The SSO has become a strong promoter and driver of cultural exchanges between the West and Asia, as well as Asian musical education, continuing a three century old glorious dream.





矶崎新先生手稿
Sketch By Arata Isozaki

捷豹上海交响音乐厅

独立拥有顶级品质的音乐厅，是每一个世界级交响乐团的光荣与梦想。2014年9月开幕的上海交响乐团音乐厅（2021年7月更名为捷豹上海交响音乐厅），标志着上海交响乐团跨越三个世纪的梦想成真，亦使其在比肩全球顶级乐团的发展道路上迈出了重要的一步。严格按照音乐厅科学规律设计、以世界顶级音乐厅标准建造的捷豹上海交响音乐厅，是当之无愧中国乃至世界最好的音乐厅之一，为这个亚洲最古老的交响乐团注入了全新的活力。

如果说，上海交响乐团在用通行世界的音乐语汇促进东西方文化的沟通，实现与每个人的心灵共鸣，那么上海交响乐团音乐厅这个拥有流畅线条的神奇音乐盒，赋予了“音乐沟通”以全新的体验——内容更为丰富、形式更为多元、参与者也更为广博，让音乐真正灵动了起来。

作为上海交响乐团和上海乐队学院的驻地，音乐厅拥有一个可容纳1200座席的主厅和一个容纳400座席的演艺厅，集演出、排练、录音、教育、国际比赛、展览和艺术活动举办等多功能于一体。这一团厅合一的运营模式，极大地促成了上海交响乐团与国际顶级音乐家和艺术演出机构在厅内的合作，有力地提升了乐团在世界舞台上的地位和影响力，同时也成为了中国乃至亚洲地区新兴文化力量崛起的舞台。上海交响乐团将在这一全球瞩目的顶级音乐殿堂中开启激动人心的未来。

SHANGHAI
SYMPHONY
ORCHESTRA
上海交响乐团



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S I N C E
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